AirPlus INTERNATIONAL

Deskcenter

CASE STUDY

AirPlus introduces holistic IT asset management

- Inventory Software and bandwidth management for various standard clients at the sites
- Achieving the highest security standards via SSL, https
- Individualization through the integration of self-created scripts

Worldwide business traveling and lowering your own traveling expenses at the same time: With the attractive travel management of AirPlus this is possible. Lufthansa AirPlus was founded in 1989 and currently has more than 800 employees. With over 32,000 business customers and more than 1 million issued cards, AirPlus is the leading travel management specialist. Innovative solutions and an uncompromising service have convinced the customers of AirPlus as well as the complete certification in accordance with DIN EN ISO 9001 as the first financial service provider.

To guarantee a trouble-free service of the IT infrastructure and to handle an effective system management for more than 1,100 clients in Germany and abroad, AirPlus IT specialists were searching for a suitable solution. Different applications were tested intensively. Due to its attractive price, intuitive usability and high functionality, the Deskcenter Management Suite was able to prevail in the areas of inventory, software asset management and deployment. A key benefit of using Deskcenter was the support with ThinApp by running virtualization processes.

The holistic solution was ready to use in a very short period of time and could be used productively for a comprehensive system management.

Deskcenter in use

- Hardware- & Software-Inventory
- IT asset management
- Software deployment
- OS Deployment
- Patch management
- Software asset management
- License management
- Application metering

"We are totally satisfied with the variety of applications of Deskcenter Management Suite. The Hard and Software Inventory, the Software Asset Management and the support with ThinApp using virtualization meet exactly our expectations."

Anja Gronkowski,
Associate Director User Support Center,
Airplus International

Deskcenter

> *With Deskcenters solution we feel very comfortable. Both our wishes for data security and the legal safety regarding to license management are fulfilled.*
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> Anja Gronkowski, Associate Director User Support Center, Airplus InternationalGmbH & Co. KG

Anja Gronkowsk, Associate Director of the AirPlus user support center values the product: "We are totally satisfied with the variety of applications of Deskcenter Management Suite. The Hardware and Software Inventory, the Software Asset Management, and the support with ThinApp using virtualization met our expectations perfectly."

The high safety regulations for financial service providers are essentially supported by Deskcenter Management Suite. The solution meets the high quality standards to which the company has committed itself.

With the help of the implemented agent, more than 80% of the whole IT-infrastructure could be gathered within a few days, which is remarkable for a global enterprise.

Furthermore the IT department is very happy with the convenient energy management module. PC systems can be started and shut down automatically and the sensitive data is also protected against uninvited access. The energy cost savings make Deskcenter Management Suite an ideal solution of great value.

"With Deskcenters solution we feel very well provided for. Both our wishes for data security and the legal safety regarding to license management are fulfilled," said Anja Gronkowski convinced.

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www.deskcenter.com
Deskcenter AG
Arthur-Hoffmann-Straße 175
04277 Leipzig

info@deskcenter.com

+44 333 444 25 12