



IT Advisory Center

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Cost-optimized IT operations that always keep an eye on the security of the entire infrastructure are a major challenge in view of scarce human and financial resources. It's hard to master if you're also poking around in the fog as to where potential savings can be made or security gaps are hidden.

Get the necessary overview with Deskcenter's IT Advisory Center. With it, you can analyze your IT infrastructure quickly, comprehensively, regularly and, if required, even ad-hoc. Predefined dashboards provide you with a clear representation of the status quo and valuable hints on possible or mandatory starting points. This enables you to make the right decisions on the basis of wellfounded data and to take immediate action.

Analyse Ready-to-go

IT Advisory Center provides you with detailed analyses of your IT infrastructure at any time. This is how you ensure the necessary clarity. By means of detailed evaluations, you can determine the necessary measures, for example, to eliminate dangerous security gaps due to outdated or unpatched software. In addition, you will receive valuable information on how to reduce your licensing and maintenance costs - among other things, through application-related standardisation on the software of one or fewer manufacturers.

Sounds time-consuming?

Not with Deskcenter IT Advisory Center. At the push of a button you can analyse software, hardware or licences and benefit from a secure, lean and transparent IT infrastructure.

Benefits for your company:

- ✓ **Secure:** They identify risks in operating systems, databases and apps, enabling them to be kept up-to-date.
- ✓ **Cost saving:** You reduce your expenses for hardware and software by analysing an optimal redistribution, withdrawal or consolidation.
- ✓ **Quickly ready to go:** Within just a few days you will be able to provide meaningful information about your entire IT infrastructure.
- ✓ **Transparent:** You know all the hardware, software and licence types used in your company.

Security Management

In a report published in autumn 2021, the German Federal Office for Information Security (BSI) estimates that there are 394,000 new malware variants - every day!

With IT Advisory Center, you create the basis for increasing IT security in particularly critical areas:

- » **Determine patch status:** Incomplete patching of apps and operating systems is the main cause of many ransomware attacks. Uncover outdated system statuses and cheat potential extortionists.
- » **Exposing vulnerabilities:** Employees develop a lot of creativity to circumvent security regulations. For example, portable apps are used to transfer data via unauthorised peer-to-peer software. Protect your company from the leakage of personal data or the loss of valuable company information.
- » **Replace discontinued software:** In the event of a failure, discontinued software or outdated database systems pose a major operational and security risk. Identify these blind spots and act immediately.

Portfolio Management

With the help of regular analyses, you can improve your IT operations in many ways:

- » **Avoid redundancies:** Many companies have several apps installed with the same or similar functionality. Determine how to streamline too much diversity in the software landscape.
- » **Save costs in a long term:** Consolidating apps not only helps to optimise expenditure on licences. You can also reduce the costs for operation and maintenance, training and support - and noticeably so.
- » **Create transparency:** If you want to manage your IT landscape optimally, you first need a complete overview. Can you tell at any time which hardware already meets the requirements for migration to the next Windows version? Start with an automated inventory of all hardware. You can also comprehensively record software - from licensed to freeware.

The basis for sustainable security and portfolio management

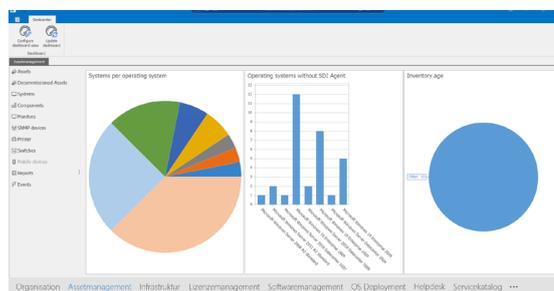
If you use the Deskcenter Management Suite in the subscription model, you benefit from the advantages of the IT Advisory Center. You have **24 ready-to-use dashboards at your disposal** that answer common questions such as:

- » Are there security risks in the existing IT-landscape - if so, which ones?
- » Is there redundant software in-house - and which offers the best price/performance ratio?
- » What consolidation could save costs?
- » Which open source and freeware apps are used in the company?
- » On which devices is software running that does not comply with company guidelines?
- » How many hardware clients need to be renewed for an upgrade to a new major Windows release?

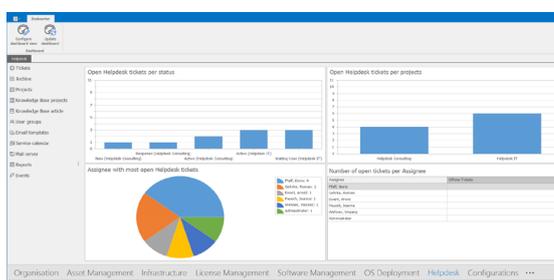
The clear graphics of the dashboards allow you to drill down further into the collected data. And you can use filters to limit the results to desired areas. In addition, the reports can be easily exported in tabular form. This makes the data easy to use in other applications.

Some examples for preconfigured dashboards:

- » **Main View:** Number and type of installed applications, devices, domains, etc.
- » **Infrastructure Hardware View:** Hardware used including equipment (processors, memory capacity number of cores for servers, ...)
- » **Software Product Patch View:** Name, manufacturer, licence type, installed patch version versus latest patch version, etc.
- » **Software Support View:** Overview of apps that have been discontinued or are currently supported by the manufacturer
- » **Software View based on Function:** Identification of similar applications
- » **Software not Wanted:** Overview of unauthorized apps, freeware or shareware



Dashboard shows asset management



Dashboard shows current status of the helpdesks

